

Pallas[®]

COMMERCIAL & DOMESTIC RO



PALLAS
**SK WATER
DISPENSER**
MANUAL

DEAR CUSTOMER,

Water Treatment Systems use Reverse Osmosis System which is one of the advanced technologies in the world.

Water Treatment Systems have been designed to remove physical, chemical and microbiological pollutants in water and to produce water in drinkable quality.

Water Treatment Systems not only produce drinkable water but also produce water in best quality for meeting the needs of domestic consumption. It helps you enjoy real taste of food and drinks.

Water Treatment Systems provide safe water for you to lead a healthy life. The product is manufactured in modern facilities without giving no harm to environment. It is recommended that you read the manual very carefully before using the product, which is manufactured studiously in.



*“Thank you for choosing
our product.”*



DEFINITIONS OF SYMBOLS USED IN MANUAL



Important information and recommendations about using device



Risk of fire



Electric shock warning



Warnings against dangers of safety of life and property



Hot surface warning

PACKAGING INFORMATION



Packing materials are manufactured from recyclable materials by national regulation. Packing waste should not be disposed of with domestic and other waste. Please collect packing wastes at waste collection centres.



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What is REVERSE OSMOSIS?

Osmosis is a process in which water passes through a semi-permeable membrane from a less concentrated solution into a more concentrated one. In naturally occurring osmosis process, reverse osmosis is achieved by pressurizing to higher concentrated environment. If higher concentrated environment is pressurized, water passes through lower concentrated one.

Semi-permeable membranes used in reverse osmosis systems are in pore diameter of 8-12 angstroms. Water molecules are smaller than 8-12 angstroms and have a neutral electric charge. For this reason, water molecules can easily pass through the membranes. However, positively and negatively charged ions and molecules in the water, bacteria and viruses cannot pass through the membranes because they are bigger than 12 angstroms and flow to the drainage.

As a summary, reverse osmosis is the most ideal water treatment method for ion removal by advanced filtration. Reverse osmosis method is one of the rapidly progressing technologies.

Design of the reverse osmosis system requires various technical knowledge and experience such as product water quality, raw water analysis, type of membrane etc.

Reverse osmosis practices

Water treatment device is designed to work with minimum water pressure. It does not require chemical use and produces quality water. It is manufactured as a compact device that can easily be installed anywhere thanks to minimum dimensions.

RO treatment device enhances taste and quality of your water. It decreases odor and sediment whilst minimizing chlorine up to 99%. Reverse osmosis device also decreases contaminants such as lead, copper, barium, chromium, mercury, sodium, cadmium, fluoride, nitrite, nitrate and selenium which may be present in water.

Water treatment devices will serve you for many years economically and efficiently as long as they are used according to the installation and assembly instructions and technical specifications described in this manual.

This device shall only be used in accordance with the design purpose and technical specifications described in brochure and the user's manual. Maintenance and repair must be performed in accordance with the instructions in the user's manual and original parts supplied by an authorized service must be used.



DEAR CUSTOMER

Please read this instruction carefully. It is advisable to keep this instruction manual in a safe place for future reference.

GENERAL INFORMATION

ION REMOVAL IN REVERSE OSMOSIS

ION AND ORG. PESTICIDE	REMOVAL (%)	ION AND ORG. PESTICIDE	REMOVAL (%)
Aluminum	97-98	Nickel	97-99
Ammonium	85-95	Nitrate	93-96
Arsenic	94-96	Phosphate	99+
Magnesium	96-98	Potassium	92
Bicarbonate	95-96	Radioactivity	95-98
Bromide	93-96	Radium	97
Cadmium	96-98	Selenium	97
Calcium	96-98	Silica	85-90
Chloride	94-95	Silver	95-97
Chromate	90-98	Sodium	92-98
Chromium	96-98	Sulfate	99+
Copper	97-99	Zinc	98-99
Cyanide	90-95	Boron	50-70
Fluoride	94-96	Borate	30-50
Iron	98-99	Mercury	96-98
Lead	96-98	Bacteria	99+
Mangan	96-98	Virus	99+

POINTS TO BE CONSIDERED BEFORE INSTALLATION OF THE DEVICE

Water treatment system's operating water temperature is between minimum 5°C (41°F) and maximum 40°C (104°F). It has risk of freezing to operate the device below 5°C as it carries risk of damage to filters when operated at above 40°C.

It is necessary to select a suitable location first for installation of water treatment device. It must be considered during selection that installation place should be close to cold water line of the RO device and to the drainage and sufficient space should be left for working in case of malfunction and filter replacement.

Water treatment device is designed for water with specifications close to tap water, whose inlet conductivity is max. 600 ppm and the turbidity is max 3 NTU. If raw water source and specifications are unknown, the raw water should be sent for analysis before installation of the device in order to check the suitability.

If the device is used beyond the limit values mentioned in technical specification part of the users' manual, the requested quality will not be achieved for product water. Usage of such feed water will cause variation in replacement periods of filters and membrane.

Inlet pressure is between 3 - 6 bar for water treatment devices without pump and between 1 - 6 bar for water treatment devices with pump. The optimum working pressure is 3 bar. In case the inlet pressure is above 4 bar, it is recommended to install a pressure reducer to prevent more wastewater discharge. Do not connect the device to power socket before it is installed. Our company will not be liable for any problems caused by non-observance of the above warnings.

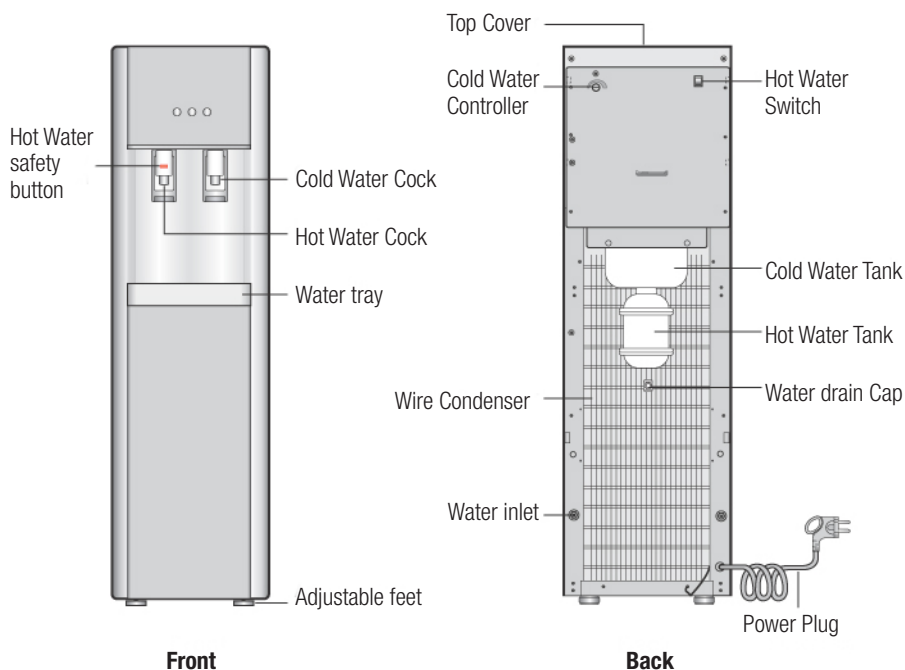
i Remove all packing materials from this product before using it. This appliance must be installed on a flat surface. Please ensure the electric supply to this appliance is disconnected before installing.

SAFETY PRECAUTIONS



- Keep electrical appliances out of reach from children. Do not let them to operate the appliances without supervision.
- To protect against the risk of electrical shock, do not immerse the product, cord or plug into water or any other liquids.
- This product is not intended for use by person (including children) with reduced physical, sensory or mental capabilities unless they have given supervision or instruction concerning use of the appliance by a person responsible for their safety
- If the power cord or plug is damaged, it must be replaced by the service centre or a qualified service technician to avoid hazard.

PRODUCT DESCRIPTION

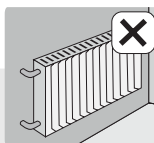
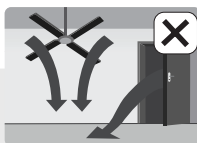


Front

Back



!! WARNING!!



To reduce the risk of fire, electrical shock or injury to persons or property, please read and follow below instructions carefully;

- Always operate the product from a power source of the same voltage, frequency and rating as indicated on the product identification marking.
- Do not operate this product if it has malfunctioned, damaged cord or plug or appears damaged in any way. Return the complete product to the place of purchase for inspection, repair or replacement.
- This product should not be used in the immediate vicinity of water,

such as bathtub, washbowls, swimming pool etc. where the likelihood of immersion or splashing could occur.

- Always switch off and unplug the plug from outlet when not in use, before assembling or disassembling parts and before cleaning. Fully assemble the set before operating.
- Avoid contacting with moving parts. Do not insert any object through the guard when the set is operating.
- Always disconnect the appliance when moving it from one location to another.

PRODUCT DESCRIPTION

FASHINOABLE DESIGN

- Stylish design.
- Space saver - Sleek, modern shape, takes less space.
- Safety cock for children is available on the Hot & Cold Water Purifier as option.

EXCELLENT COOLING EFFICIENCY

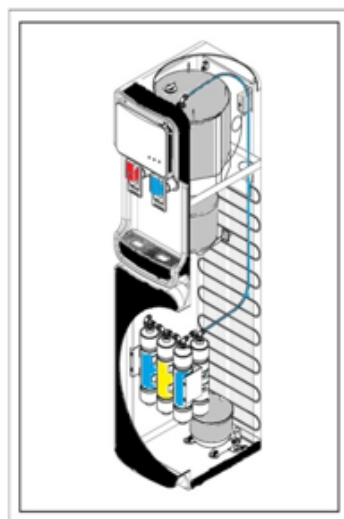
- High efficiency compressor operated for efficient water temperature recovery.
- You can enjoy cold water in 60 minutes after supplying tap water into water purifier for the first time.
- You can get 4 °C - 10 °C cold water from the cold water tank within one hour. Stainless steel cold water tank.

EXCELLENT HEATING EFFICIENCY

- You can enjoy hot water in 30 minutes after supplying tap water purifier for the first time.
- You can get 75 °C - 85 °C hot water within 30 minutes.
- Stainless steel hot water tank.

STRUCTURAL DESIGN

- The design ensures structural strength enough to carry fairly strong weight burden thanks to well designed weight allocation and using durable materials.



MAIN SPECIFICATIONS

Item	Hot & Cold Water Purifier
Type	Standing Type
Heating	500 W / 430 W
Filter System	U / F Filtration System
Voltage / Hz	100, 110, 220 ~ 240V / 50, 60 Hz
Cooling	0.7 A
Climate Class	T
Water Tank Material	Stainless Steel
Refrigerant	R - 134 a
Max. Inlet Water Pressure	7 kgf/cm ²

MAIN SPECIFICATIONS

FILTER SPECIFICATIONS

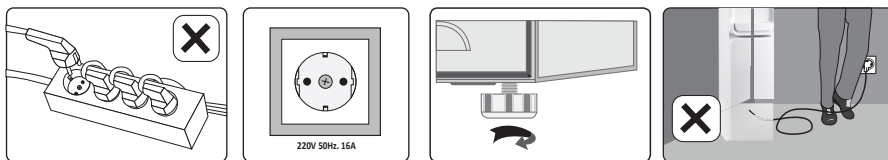
Stage	Filter Name	Characteristics
1.	Sediment Filter	This filter removes sediment particles such as dust and sand and it protects pre-carbon filter from being clogged.
2.	Pre-Carbon Filter	This filter removes chemicals, toxins, chlorine.
3.	Block Carbon Filter	This filter removes organic substances and chlorine.
4.	RO Membrane Filter	This filter removes ions, molecules and larger particles for drinking water.
5.	Post-Carbon Filter	This filter increases water quality and removes gas and bad odor.

- Filter life depends on local place's water quality, temperature and pressure.
- This filter should be used with tap water only, not underground water.

MAINTENANCE

- Do not use any detergent and chemical.
- Clean the appliance with a damp cloth with mild cleaner. Do not use chemical, steel, wooden or abrasive cleaners to clean the appliance.
- After cleaning unit, please completely dry unit before connecting to the electrical mains.
- Always unplugged before cleaning unit.

INSTALLATION



- Close main water valve before installation.
- Connect adaptor to the cold water pipe (only).
- Connect inlet tube to the adaptor.
- Open main water valve and drain water from hot / cold water faucet of the unit.
- Connect power plug to the socket and turn on the hot water switch in the rear.
- After electricity is applied, it takes about 30 minutes for hot water and 60 minutes for cold water to serve.
- Please drain all water in the unit if you will not use for long period.

ELECTRICAL USAGE

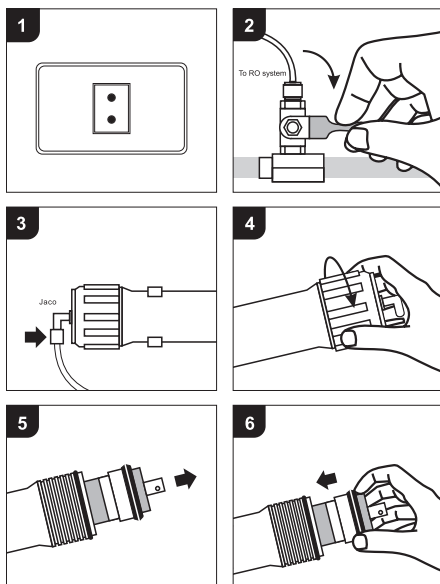
- Always operate the product from a power source of the same voltage, Frequency and rating as indicated on the product identification marking.

MAINTENANCE AND CLEANING

INSTALLATION AND REPLACEMENT OF MEMBRANE WASHING PROCEDURES

1. Disconnect the plug from the socket.
2. Turn off the water supply valve.
3. Turn the Jaco fittings clockwise.
4. Unscrew membrane housing's cap by turning it clockwise.
5. Grasp the membrane with a clamp and pull out.
6. Push new membrane carefully into the housing until it stops.

After installing the membrane, screw the cap and reinsert the tube in the same way. Open RO tap to clean the newly installed membrane filter. Let the system run for 2 hours and the water run out. Then, you can drink the purified water.



i Do not forget to connect the power plug to the socket in models with pump.

1. Open the tube union of 3rd housing and discharge the water supplied to Sedimentfilter, Activated Carbon filter and BlockCarbon filter. Perform washing for 10 minutes.
2. First three filters are washed. If post-carbon and mains pressure are present, mineral filter is washed with the mains pressure for 10 minutes. Wastewater is discharged from the faucet.
3. The membrane filter is pushed in the housing with the O-ring side first and the housing cap is screwed. Water is supplied to the membrane. The water first-supplied to the membrane should be flown out without reaching the tank and the post carbon. The water should be drained for 10 min.

Membrane replacement and housing sanitisation as seen in figures;

- Open drinking water faucet.
- Loose the union of the membrane housing on the water inlet side and disconnect tubing from the housing.
- Unscrew the membrane housing from the cap (with pliers) and displace the used membrane. -Clean the membrane housing with disinfectant (bleach solution) and rinse the housing. Wet or wipe the O-ring at the bottom of the new membrane element for being seated properly. Push the membrane into the housing with o-ring side first. Ensure the membrane fit into the housing properly.
- Screw the cap back onto the membrane housing and tighten with hand or the supplied wrench.
- Finally, place the union at the water inlet side of the membrane properly and tighten firmly.



!! ATTENTION !!

The water first-supplied to the device should be discharged after passing through the filters. It should definitely not contact the tank and post carbon

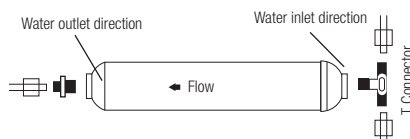


The treatment device must not be supplied with hot water. Otherwise, all filters will be damaged and the device will be out of warranty.

MAINTENANCE AND CLEANING

REPLACEMENT OF POST CARBON FILTER

- Turn off the water supply and open drinking water faucet.
- Loose tubing unions at inlet and outlet and discard the used post-carbon.
- Disconnect the union placed at the outlet of the filter. To prevent leaks, apply teflon tape to the T-connector on water supply and install the filter.
- Tighten the tube unions.



i **WARNING:** *FLOW marking on the filter shows the direction of the water outlet. Ensure not to insert it backwards and do not over-tighten T-connector and the union on the other side.*

Water Treatment Device is designed for easy installation and maintenance. It is essential not to exceed the recommended replacement periods of cartridge filters and to use the device properly. When the required maintenance and repair is not provided, the life span of the device is shortened and the efficiency of the membranes is reduced. Such situations may cause certificate of warranty to be void.

SANITISING DEVICE

The water treatment device should be disinfected at least once a year as follows;

- Turn off the water supply.
- Drain all of the water from the tank by opening the faucet (for the models with tanks).
- Add a teaspoon of chlorine to the filter housing and screw back onto the cap.
- Turn on the water supply.
- Repeat this process for 2 times and replace all cartridge filters (for the models with tanks).

PRECAUTIONS TO USE YOUR DEVICE LONGER;

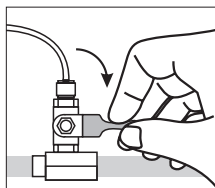
To ensure that your device functions properly and to prolong the life of the device, the following points must be taken into consideration. Otherwise, the warranty will be voided.

- Do not use with water that has temperature above 40 °C.
- Place or fix the device on a flat surface.
- Do not touch the valves on the device except when necessary.
- It is recommended to install pressure reducer on water inlet of RO device when installation pressure is high. -Ensure that periodical maintenance is performed on time and by the authorized service.
- In case of long periods of non-use, turn off water supply. Follow start-up procedure when you want to re-operate.
- Keep your device clean by wiping with a wet cloth periodically and avoid using harsh and corrosive cleaners.

START-UP AFTER MAINTENANCE

After turning on the valves, turn on the water supply. Open RO faucet and check the entire system for leaks.

Now you can enjoy the quality water safely.



Turn on the mini valve of the water supply as shown in the figure.

TRANSPORTATION AND HANDLING

At first, follow the occupational safety rules.

- Drain the water in the tank before transportation and handling.
- Close the water supply of the tank and if the device model is with pump, disconnect the plug from the socket carefully.
- Demount the device carefully.
- Do not leave your device hanging from a higher place.
- Pay attention to keep the parts in the same place to avoid losing them.
- Keep the device in a dry and closed place.
- Pay attention not to drop, break, shake, crush the device during transportation and handling. Ensure that it does not get damaged due to heat, humidity or dust. Keep it out of sun exposure.
- You can get support from our authorized services to avoid unexpected damages during transportation and handling.

Supply of Spare Parts Under/Out of Warranty:

Warranty period is 2 (two) years from the date of your invoice. You can supply spare parts of this product for 10 (ten) years from the delivery date. The warranty is applicable only to defects in the device and we are not responsible for any other cost. No claim of indemnity can be made under any other name.

WARRANTY CONDITIONS

EXCLUSIONS FROM THIS WARRANTY

The warranty excludes defects caused by the misuse of water treatment device. The consumer should pay attention to the following points;

- Damage and defects caused by the misuse,
- Damage and defects during loading, handling and transportation after the delivery to the customer,
- Low or high voltage, damages and defects due to electrical faults,
- Defects resulting from failure to comply with instructions specified in the users manual,
- Replacements of membrane and filters are out of warranty. They are consumable elements.
- Warranty period of product is 2 (two) years in case of manufacturing defects.
- Exceeding minimum span for repair of the device.

Damages and defects resulting from the above-mentioned matters are not covered by the warranty and the service can be provided in return of a fee. The responsibility for handing over the warranty certificate to the consumer is of seller, dealer, agent or representative who sells the product.

In the event that the warranty certificate is tampered and altered, the warranty certificate will be invalid.

- Damages or defects due to natural disasters.
- Damages or defects resulting from running the device with water below 5oC degrees and above 40oC degrees.
- Damages or defects due to electric networks.
- Damages or defects due to replacement of parts or materials in the device by any other parties which are not an authorized service.
- Damages or defects due to unknown material found inside the product.
- Problems resulting from failure to comply with installation, operation or maintenance instructions or drawings, or improper installation, operation or maintenance.
- Damages and defects resulting from using non-original spare parts and accessories.
- Damages and defects resulting from running the product without water or inadequate water.
- Damages and defects due to failure to perform periodical maintenance and controls.
- Damages and defects resulting from clogged wastewater drain and running the clogged device.

DAMAGES AND DEFECTS DUE TO THE MISUSE

- Loss of original parts of the device or demounting the parts contrary to the instructions.
- Damages and defects resulting from the factors such as crash, scratch, break etc.
- Damages and defects due to transportation and storage conditions.
- Damages and defects resulting from replacement or damage of electrical cable connections.
- Damages or defects resulting from paint or stain on any part of the product.
- Damages or defects due to sticking any label on the device.



Defects that are not covered by the warranty will be repaired at our authorized service centers.



Warranty certificates without dealer's stamp and signature, sales date, brand and model are invalid. The original or photocopy of the invoice must be kept and submitted with the warranty certificate if necessary. Otherwise, the date of manufacture on the device will be deemed as beginning of warranty. The customer cannot claim rights or indemnity other than these undertakings.

IMPORTANT SAFETY AND ENVIRONMENTAL INSTRUCTIONS & CONSUMER RIGHTS

INFORMATION ON POTENTIAL HAZARDS FOR ENVIRONMENT AND HUMAN HEALTH DURING OPERATION

- Please note that the ground on which electrical devices are placed is dry and isolated.
- There is no important issue that will threaten the environment and human health during use.
- When life span of your device expires, send it to recycle.

LIFE SPAN OF THE DEVICE

The product has a service life of 10 (ten) years if you comply with the maintenance and operation instructions specified in the manual. Otherwise, life of the device may be shortened. As long as the device is not exposed to high temperatures and sun, you can use the device efficiently for many years.

INFORMATION OF EFFICIENT USE IN TERMS OF ENERGY CONSUMPTION

- If you do not use the Water Treatment device with pump more than 3 days, turn off the device and disconnect the plug from the socket.
- Pay attention not to forget the faucet open.
- Disconnect the power to avoid both damage to the device and excessive power consumption in case the voltage is too low or too high.
- Avoid wasting your water.
- Do not place the device in direct sunlight or near heat-emitting devices.

CONSUMER APPLICATIONS FOR COMPLAINTS AND OBJECTIONS

- In case the warranty certificate is not provided by the seller, the consumer may apply to the Customs and Trade Ministry, General Directorate for Protection of the Consumer and Market Surveillance.
- Consumer may apply to the consumer arbitration board or the consumer court where the consumer resides in or the products have been purchased for the disputes that may arise in connection with the exercise of the rights arising from the warranty.

RIGHT OF CHOICE PROVIDED TO CONSUMER WITH 11th ARTICLE OF LAW

1. If the product is found defective;
 - Consumer can renege on the contract by notifying the seller that they are ready to get back the product.
 - Consumer can retain the defective product and ask for discounts at the defect rate on sales price.
 - Consumer can ask for repair free in case it does not cost much,
 - Consumer can ask for replacing the defective product with another product if possible by using right of choice. The seller is liable for fulfilling the consumer's demand.
2. Consumer can apply to the manufacturer or importer for repair or replacement of the defective product without any charge. The seller, manufacturer and importer are successively responsible for fulfilling the conditions based on the rights.
3. In the event that consumer prefers to use the right of free repair and;
 - The product re-fails during warranty period,
 - The maximum time required for repair is exceeded,
 - If repair is not possible and determined with a report by an authorized service, seller, manufacturer or importer,

Consumer may request from the seller to refund, discount at the defect rate or replace the product with non-defective products if possible.

The seller cannot refuse the consumer's demand in such situations. If this claim is not fulfilled, the seller, producer and importer are severally liable.

It is a eco-friendly, new energy saving source.

TROUBLESHOOTING

Problem	Causes	Troubleshoot
Hot and cold water neither available	Power disconnected from the socket.	Check if power plug is connected to the socket.
	Fuse burnt.	Replace fuse.
Cold water not available	Cold water thermostat is in the range of low.	Adjust cold water thermostat.
	Excessive use of cold water.	Wait until the cold water has chilled enough.
	The ventilation around unit is insufficient.	Keep unit apart from the wall more than 15cm
	The cold water baffle inside of redervoir has been seperated.	Connect cold water baffle tightly
Hot water not available	Excessive use of hot water.	Wait until the hot water has heated enough.
	The hot water switch in the off position	Turn the hot water switch on.
Noise	Unit is not level	Install the unit on leveled surface.
Water leakage	Connecting hose became loose.	Check is hoses and fittings are connectes correctly.

FREQUENTLY ASKED QUESTIONS

“How often should filters be replaced?”

It depends on properties, quality of water supply and usage frequency of the system. It is recommended to replace filters every six months. We recommend that you replace post carbon filter cartridge once a year and membrane every three years.

“I have replaced the cartridges newly and the water is cloudy. Is it normal?”

After you have replaced the filters, you should drain the water for a few minutes. Because carbon filters are made of natural materials, cloudy black water may flow for a while (10-15 minutes). Keep your faucet open and turn off the tank valve. Allow the water to run out until the water is clear.

“I do not often use the system, does it change life span of filters and membrane?”

Replacement dates of the first three filters do not change; living organisms (microbes, bacteria) are settled in the filters during filtration. Therefore, first contact with water is deemed as beginning of replacement period. Less usage of the system affects only replacement period of membrane.

“Can I assemble the device and replace filters myself?”

Yes, you can. However, any other practise not performed by a service provider will cause the warranty to be voided. If the service is provided by an authorised personnel, the device will continue to be under warranty till the expiration date of warranty.

AUTHORIZED SERVICES AND SPARE PARTS SUPPLIERS



PWG
www.pwg.be

Euraqua
www.euraqua.com

Micron
www.micron.be

Suko
www.suko.be

Delta
www.deltawaterengineering.com



Kennet Water Ltd
www.kennetwater.co.uk

Euraqua UK
www.euraqua.co.uk

Wycombe Water Limited
www.wycombewater.co.uk

UVO3 Ltd
www.uvo3.co.uk



Alamo
www.alamowaterpoland.com



Aquina Wassertechnik GmbH
www.aquina-wassertechnik.de



Esli
www.esli.com.tr



Esli Aqualine ME
www.aqualine-me.com



Delta Water Softeners Nederland
www.dewason.nl



WaterTec
www.watertec.ch



EWT
www.ewt.fr



Purotech
www.purotech.it



PWG Portugal
www.pwgportugal.com



PWG Angola
www.pwgangola.com



Insol
www.insolpwg.com

Grupagua
www.grupagua.com



Contact the seller, dealer, agent or representative office where you have purchased the product. The warranty period of the product is 2 (two) years. You can contact us within this period in case of any dispute, damage or defect not resulting from misuse;

WARRANTY

This document is allowed to be used by Directorate General of Consumer Protection and Market Surveillance, Republic of Turkey Customs and Trade Ministry in accordance with the Regulation of Practice Principles of warranty Certificate that is implemented by depending on Consumer Protection Law Numbered 6502

MANUFACTURER AND IMPORTER

TITLE : ES Lİ END. ÜRÜN. PAZ. SAN. ve TİC. LTD. ŞTİ. O.S.B. 1. Kısım Antalya Bul No:36 DÖŞEMEALTI ANTALYA
TELEPHONE / FAX / E MAIL : +90 (242) 417 76 20 / +90 (242) 417 76 30 / esli@esli.com.tr
AUTHORIZED SIGNATURE / STAMP


**ES Lİ ES Lİ ENDÜSTRİYEL
ÜRÜNLER PAZ. SAN.
VE TİC. LTD. ŞTİ.**
POLLET WATER GROUP / ve TİC. LTD. ŞTİ.
Mik: Antalya Organize San. Böl.1. Kısım Antalya Bulv. No: 36
Tel.: 0242 417 76 20 (Pbx) / Fax : 417 76 30 Döşemealtı ANTALYA
Antalya Ticaret Sicil V. D. / 380 008 6192
Mersis No: 0860-0086-1920-0019 / T.C. Sicil No: Antalya/26843
Sermaye : 5.000.000,00 TL.

SELLER

TITLE
TELEPHONE / FAX / E MAIL
INVOICE DATE / NO
DELIVERY DATE AND LOCATION
AUTHORIZED SIGNATURE / STAMP

PRODUCT

TYPE : WATER TREATMENT DEVICE
BRAND : Pallas
MODEL : SK WATER DISPENSER WITH / WITH OUT PUMP
WARRANTY : 2 YEARS
MAX. REPAIR TIME : 20 WORK DAY
BANDEROL AND SERAL NO :

DEVICE LIFETIME: WATER TREATMENT DEVICE HAS 10 (TEN) YEARS LIFETIME. Purchased product has 2 (two) years of warranty.

TERMS OF WARRANTY

- 1) The warranty period starts from the delivery date and is 2 years.
- 2) Damages and defects resulting from misuse, high or low voltage, faulty electrical connection, transportation and handling after the delivery of the product and using the product contrary to the instructions specified in the users manual during the warranty period (2 years) are not covered by the warranty. Determination of technical methods for repair or replacement of parts and the parts to be replaced is the responsibility of an authorised service.
- 3) If the consumer prefers the right of repairing the product free, the seller is liable to repair or to have it repaired without asking any charge under labour cost, cost of replaced part or any other title. The consumer may also use the free repair right against the manufacturer or importer. The seller, manufacturer and importer are severally liable for fulfilling the right of consumer.
- 4) In the event that consumer prefers to use the right of free repair and;
 - The product re-fails during warranty period,
 - The maximum time required for repair is exceeded,
 - If repair is not possible and determined with a report by an authorized service, seller, manufacturer or importer, consumer may request from the seller to refund, discount at the defect rate or replace the product with non-defective products if possible. The seller cannot refuse the consumer's demand in such situations. If this claim is not fulfilled, the seller, producer and importer are severally liable.
- 5) The repair period cannot exceed 20 workdays. It starts from the date of notification to an authorised service if the warranty has not expired or from the date of delivery to an authorised service if warranty has already expired. In case of not being repaired within 10 workdays, the manufacturer or importer must supply a similar product to the consumer until the product is repaired. In the event that the product is defected within warranty period, the days when the product remains in the service are added to warranty period.
- 6) Defects resulting from contrary usage to instructions specified in users manual are not covered by the warranty.
- 7) Consumer may apply to the consumer arbitration board or the consumer court where the consumer resides in or the products have been purchased for the disputes that may arise in connection with the exercise of the rights arising from the warranty.
- 8) In case the warranty certificate is not provided by the seller, the consumer may apply to the Customs and Trade Ministry, Directorate General For Protection of the Consumer and Market Surveillance.

RIGHT OF CHOICE PROVIDED TO CONSUMER WITH 11th ARTICLE OF LAW

- 1) If the product is found defective;
 - a) Consumer can renege on the contract by notifying the seller that they are ready to get back the product.
 - b) Consumer can retain the defective product and ask for discounts at the defect rate on sales price.
 - c) Consumer can ask for repair free in case it does not cost much.
 - d) Consumer can ask for replacing the defective product with another product if possible by using right of choice. The seller is obliged to fulfill this request which is preferred by the consumer.
- (2) Consumer can apply to the manufacturer or importer for repair or replacement of the defective product without any charge. The seller, manufacturer and importer are successively responsible for fulfilling the conditions based on the rights
- (3) If consumer prefers to use the right of free repair and;
 - a) The product re-fails during warranty period,
 - b) The maximum time required for repair is exceeded,
 - c) If repair is not possible and determined with a report by an authorized service, seller, manufacturer or importer,Consumer may request from the seller to refund, discount at the defect rate or replace the product with non-defective products if possible. The seller cannot refuse the consumer's demand in such situations. If this claim is not fulfilled, the seller producer and importer are severally liable.

CONSUMER APPLICATIONS FOR COMPLAINTS AND OBJECTIONS

- In case the warranty certificate is not provided by the seller, the consumer may apply to the Customs and Trade Ministry, Directorate General for Protection of the Consumer and Market Surveillance.
- Consumer may apply to the consumer arbitration board or the consumer court where the consumer resides in or the products have been purchased for the disputes that may arise in connection with the exercise of rights arising from the warranty.

The product you have purchased complies with the standards of 2014/35/EU;



DECLARATION OF CONFORMITY

We hereby declare that we manufacture the products in compliance with the requirements of Low Voltage Directive 2014/35 / EU as described below.

Product : Pallas SK WATER DISPENSER
Models : WITH PUMP

**Conformity
Assessment
Method** : 2014/35/EU

Applicable CE Directives (2014/35/EU)

Applicable International Technical Standards:

EN 60730-2-15 : 2010+A11 : 2011/ TS EN 60335-1 / TS EN 60335-1/AC /
TS EN 60335-1:2012/A11

ESLI ENDÜSTRİYEL URUNLER PAZARLAMA SANAYİ VE TİCARET LIMITED ŞİRKETİ

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NOTE: Our declaration on the products will be voided due to modifications made without our consent.



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Make water count.

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